

Garstang Town Council

Anti-Social Behaviour Guidance for Councillors (Details only Part 1 for website)

Date of Review:

Version Number	Purpose/Change	Author	Date
V1.0	Approved at Full Council 17/10/2022. Minute reference 87(2022 – 23) Part 1 Council External Statement (for the website / social media etc.). Parts 2 & 3 are Guidance for Councillors only	E. Parry, Town Clerk	22/2/2024

Garstang Town Council

Anti-Social Behaviour Guidance for Councillors

Foreword

Anti-Social Behaviour has a profound impact on victims, or those that witness it more generally, and affects how safe they feel in their neighbourhood.

As such Garstang Town Council considers tackling Anti-Social Behaviour a fundamental duty of the Council and will endeavour to support victims and work with other public services in this regard. The following guidance outlines how the Council seeks to play its part in supporting Community Safety in Garstang.

This guidance seeks to demonstrate the range of activity the Council will undertake and what role it will play in keeping Garstang a safe place to live, work and visit.

Part 1 - Council External Statement (website / social media etc.)

- What is Anti-Social Behaviour
- How to report Anti-Social Behaviour

Anti-Social Behaviour Guidance for Councillors

Part 2 - Support for victims of Anti-Social Behaviour

- Support networks

Part 3 - Tackling Anti-Social Behaviour

- Wyre Community Safety Partnership
- Community Trigger
- Hate Crime
- Public Space Protection Order (PSPO) for alcohol related Anti-Social Behaviour
- Unauthorised developments and encampments
- Direct consultative action by Garstang Town Council
- How we keep informed

Part 1 - Council External Statement (website / social media etc.)

What is Anti-Social Behaviour

The term anti-social behaviour covers a wide range of unacceptable activity that adversely affects the lives of people on a daily basis. It often leaves victims feeling helpless, desperate and with a seriously reduced quality of life.

Anti-social behaviour can involve harm to an individual, to the wider community or to the environment.

This could be an action by someone else that leaves you feeling alarmed, harassed or distressed. It also includes fear of crime or concern for public safety, public disorder or public nuisance.

How to report Anti-Social Behaviour

In an emergency where there is any ongoing Anti-Social Behaviour incident / Crime which could result in injury or damage call the Police by dialling 999

If not an emergency;

For incidents such as;

- Drug / substance misuse
- Criminal Damage
- Gangs, intimidating / drunken behaviour
- Assault or threatening behaviour
- Prostitution / kerb crawling / sexual
- Hoax / threatening calls
- Stolen property
- Hate crime / incident
- Imitation weapons / knives
- Firework misuse which could cause injury
- Aggressive / threatening begging
- Dangerous / careless driving

Report it to the Police using tel. 101 or via their online report form;
www.doitonline.lancashire.police.uk

For incidents such as;

- Noise complaints
- Fly tipping, littering and dog fouling
- Neighbour nuisance such as that relating to planning issues or inconsiderate behaviour
- Illegal or underage sales of alcohol (if related to immediate drunken / intimidating / threatening behaviour call the police by dialling 999)
- Graffiti or fly posting
- Issues with public toilets (non-police related incident)

Report it to Wyre Council using tel. 01253 891000 or online via their report it form;
www.wyre.gov.uk/report

For Incidents such as;

- Violation of parking regulations, highways, damaged bus shelters or road signs
- Illegal sales of fireworks (if immediate danger call Lancashire Fire and Rescue Service or the Police by dialling 999)

Report it to Lancashire County Council using tel. 0300 123 6703 or online via their reporting forms;

for highways related issues - <https://www.lancashire.gov.uk/roads-parking-and-travel/report-it/>

for illegal sale of fireworks -

<https://www.lancashire.gov.uk/consumer-advice/complain-about-goods-or-services/>

To report incidents anonymously tel. Crimestoppers on 0800 555 111

Anyone attempting to report Anti-Social Behaviour to Garstang Town Council or one of our Councillor's will be advised to report it to the Police, Wyre Council or Lancashire County Council, as detailed above, because this is the best way to ensure ANTI-SOCIAL BEHAVIOUR is recorded and actioned appropriately.

Garstang Town Council will seek to support anyone to report Anti-Social Behaviour via these channels if they feel unable to do so themselves.

Once Anti-Social Behaviour has been reported Garstang Town Council can help signpost victims to the most appropriate support network and liaise with other agencies to ensure action is taken and the victim is kept informed.